

Donor Privacy Policy

Children's Advocacy Centers of Texas (CACTX) is committed to protecting the privacy of our donors. We take critical steps to ensure your personal information is kept safe and want you to be informed about our practices in collecting, using, and protecting this information.

As a donor submitting your information to Children's Advocacy Centers of Texas, you consent to the terms and conditions of the policy and to our processing and use of personal information for the purposes stated below.

What information do we collect?

When you make a contribution to CACTX, either by check or online, we collect the information you voluntarily provide. This may include your full name, address, email address, and phone number. CACTX also collects information about your giving history, including amounts of donations and the date they were made on.

How do we use this information?

We use this personal information to process donations, issue tax receipts when necessary, and to keep you up to date with our work including upcoming events and fundraising campaigns. CACTX will not share, sell, rent or exchange your personal information with anyone, including for third party fundraising or marketing purposes, nor will we send donor mailings on behalf of any other organization.

How do we protect your information?

Personal information is stored in a secure database protected by SSL technology and Server Digital Certificates that encrypt sensitive data traffic over the Internet. CACTX uses a third-party service provider to manage credit card processing. The service provider is not permitted to store, retain, or use billing information except for the sole purpose of credit card processing on CACTX's behalf.

Who has access to your information?

CACTX maintains high confidentiality standards and only shares information with staff and board members on a need-to-know basis. You may also have access to the information we've collected about you by emailing advancement@cactx.org.

Opt-Out

If you would like to stop receiving emails from CACTX, you may do so by following the "opt-out" link at the bottom of CACTX emails. To optout of all or specific types of communication, please email advancement@cactx.org.

This policy is current and CACTX reserves the right to make changes to the Donor Privacy Policy at any time. If and when any changes are made to this policy they will be reflected on this webpage.

If you have any questions about the Donor Privacy Policy please email the CACTX Philanthropy Team at advancement@cactx.org.